

Whole House Energy Efficiency Solutions from Aran Services

External Wall Insulation Lowestoft

Mr Newson, from Lowestoft, has recently to his surprise benefited from his share of a recent windfall made available to improve the energy efficiency of homes across Suffolk.

Mr Newson originally contacted us regarding obtaining a quotation to carry out external insulation and cladding he had no knowledge of any grant aid to cover the works. The process was explained to him over the phone and the survey arranged.

Following his installation Mr Newson gave us some feedback on his experiences.

“Was there anything that you didn't understand during the process or wasn't made clear to you?”

“The way all of your staff have worked throughout the project, from initial telephone enquiry, to site visit and quotation and final installation have been a credit to the company. The site survey and quotation were very extensive and clear on what was included, which turned out to be almost everything”



1. Pre – Start
2. Start
3. Boarding
4. Base Coat
5. Top Coat

Units 1-6, The Old Station, Higham, Bury St. Edmunds, Suffolk, IP28 6NE

T | 01284 812520 F | 01284 811166 E | info@aranservices.co.uk W | aranservices.co.uk



ARAN Services Ltd



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Where you happy with your installation process?

As part of the grant funding process loft insulation was also completed making my home warmer. The team who carried out the loft insulation were quick, clean and efficient, and left no mess and did a good job. The external insulation team were excellent and worked really hard to get the job completed under what turned out to be difficult conditions with some unexpected changes to the weather."

Was there anything that stood out for you during the process?

"Two things that really stood out for me were firstly how amazed I was to come home to find all of the windows, doors covered in plastic sheet, along with the paths and floor around the walls to be clad to protect them from the external finished colour coating, and secondly how supportive and accommodating the Contract Manager has been through all of the project, answering all of my calls and concerns with both a professional and supportive style. He worked very closely with me to ensure that I was fully satisfied at all stages of the process. Even to calling in Just before Christmas to have a chat and make sure that everything had been completed to my satisfaction. Nothing seemed too much trouble and I know that I am not the easiest client as I have very exacting standards which were met at all times."

'Having completed the whole process I have been impressed with Aran's customer focus, my home is already showing the benefits of insulation. Contacting Aran Services to arrange the initial survey was the best decision I have made for a long time.'

Energy Performance Rating and Recommended Measures

Energy Efficiency Rating		Recommended measures	Indicative cost	Typical savings per year	Rating after improvement	
<p>Very energy efficient - lower running costs</p> <p>(92 plus) A</p> <p>(81-91) B</p> <p>(69-80) C</p> <p>(55-68) D</p> <p>(39-54) E</p> <p>(21-38) F</p> <p>(1-20) G</p> <p>Not energy efficient - higher running costs</p>	Current					
	Potential					
			Internal or external wall insulation	£4,000 - £14,000	£ 306	D64
			Increase hot water cylinder insulation	£15 - £30	£ 38	D65
			Low energy lighting for all fixed outlets	£50	£ 40	D66
			Replace boiler with new condensing boiler	£2,200 - £3,000	£ 360	C75
			Solar water heating	£4,000 - £6,000	£ 47	C76
		Solar photovoltaic panels, 2.5 kWp	£5,000 - £8,000	£ 294	B83	
	55					
	83					

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