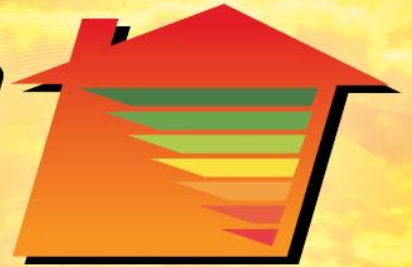


ARAN Services Ltd



Whole House Energy Efficiency Solutions from Aran Services

Mrs Hovell had been experiencing issues with her boiler for a while – costing her £30 every time she called a plumber out. She was then left without heating or hot water when her boiler stopped working on the 15th September, 2013. She was approached by another company who offered her a free boiler. After the survey it took a number of weeks for the company to respond. This left her without heating and only an electric shower. When they finally called, they pulled out of the job citing ‘health and safety’ issues. Mrs Hovell suspected that this was due to a small conservatory at the rear of the property which hindered access to the flue.



Mrs Hovell then contacted St Edmundsbury Borough Council who referred her to Aran Services who were able to provide her with a new boiler, free of charge, including paying for the scaffolding required to safely access the flue. The boiler was fully installed within two weeks of referral.

(LEFT: Scaffolding to access the flue, provided free of charge to the customer).



(RIGHT: The new boiler – provided to the customer free of charge).

“I am really impressed with the Aran Services team. I hate being cold, so am so happy at the thought of a new boiler. The first thing I’m going to do is have a hot bath.”

“I’ve worked hard all my life, so was surprised to hear I could get this replacement energy efficient boiler for free because I receive state pension credit.”

Mrs Hovell

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