



Case Study



Social Housing Decarbonisation Fund (SHDF) success with Folkestone & Hythe District Council

Client

Folkestone and Hythe District Council

Project

£4 Million Social Housing Decarbonisation Fund (SHDF) Wave 2.1

Project Lifecycle

May 2023 - September 2025

Overview

AgilityEco's inhouse installer Aran partnered with Folkestone and Hythe District Council (FHDC) to deliver a large-scale, whole-house retrofit project under the Social Housing Decarbonisation Fund (SHDF) Wave 2.1.

The goal was to improve the energy efficiency and comfort of over 200 properties, reduce their carbon emissions and support FHDC's progress towards their climate change and net zero targets.

We delivered all measures in the project in full compliance with PAS 2030:2019 standards and Trustmark requirements, leading to measurable energy efficiency gains and tenant satisfaction, stronger local supply chains and real social value.

Works delivered

- ✔ Loft, cavity and external wall insulation
- ✔ Mechanical ventilation upgrades
- ✔ Installation of Air Source Heat Pumps (ASHP)
- ✔ Solar PV installations and energy efficient glazing
- ✔ Upgraded storage heaters

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A comprehensive and compliant retrofit package for over 200 properties and the results have exceeded our expectations.

The retrofitting process was seamless, with minimal disruption to our residents, and we have already noticed a significant reduction in energy consumption and costs for our tenants. We highly recommend them to any partner looking to upgrade, retrofit, design and install energy efficiency measures as part of a funded programme or scheduled planned works.

Joel Wyatt, Retrofit and Net Zero Manager,
Folkestone & Hythe District Council

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**Get in touch
with us today**

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Approach and Delivery

- ✔ Pre-start meeting to align all parties on timelines, milestones, reporting requirements and delivery profile
- ✔ Detailed assessments to plan surveys and installations in phased clusters, to maintain a consistent workflow with minimal disruption for tenants
- ✔ Careful management of planning requirements, prioritising health and safety compliance throughout
- ✔ Proactively mitigated risks such as material supply delays and labour consistency through close collaboration with our manufacturing partners, long-term supply chain agreements and strong local recruitment strategies – ensuring delivery resilience and community benefit

Social Value and Long Term Impact

This project delivered a lasting, positive legacy for residents and the local area that goes far beyond energy savings. By investing in local jobs, skills and partnerships, we helped create real social value for the Folkestone and Hythe community.

- ✔ Local recruitment and supply chain collaboration supported the regional economy
- ✔ Residents enjoyed warmer, more efficient homes and reduced energy bills
- ✔ Through our clear communication, training and post-installation support, tenants gained confidence in managing their new systems and understanding the impact of sustainable living

Technical excellence + Community benefit + Environmental responsibility

This project set a strong benchmark for future Social Housing retrofit funding programmes by showing what's possible when we combine expertise, collaboration and a resident-focused approach.

Key Outcomes

✔ **Retrofitted over 200 homes to modern energy efficiency standards**

✔ **Supported FHDC's net zero targets with significant reductions in carbon emissions**

✔ **Improved thermal comfort and lower energy bills for residents**

✔ **Ensured quality and compliance with PAS2030:2019 and Trustmark-compliant delivery**

✔ **High levels of tenant satisfaction due to proactive engagement and communication**

✔ **100% PAS compliance across all phases, independently verified by retrofit coordinators**

✔ **Delivered social value benefits including employment opportunities for local supply chain**

Partner with us for your retrofit programme

We provide fully PAS 2035-compliant solutions that improve efficiency, comfort and carbon performance, from initial assessment to final installation.

Get in touch to discuss how we can help in your area.



Get in touch with us today

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