



## **JOB DESCRIPTION: Insulation Technician**

**LOCATION:** Head Office, Units 1-6, Old Station, Higham, Bury St Edmunds

**REPORTING TO:** Contract Manager

**RESPONSIBLE FOR:** Installing all insulation measures

**CONTRACT:** Full time, permanent

### **The Company**

Aran Insulation, part of Aran Group, is an award-winning, industry leading organisation striving to improve energy efficiency of homes throughout the UK. Passionate about improving quality of life and cost of living, the company's goal is to reduce carbon emissions of UK households. A dynamic company going through a growth and development period. Aran Insulation is committed to developing its staff through training and progression, giving them the tools and opportunities to excel.

### **Job Role**

This position of the Insulation Technician will involve a mix of insulation installations, including loft, cavity, and extraction. Initially, the focus will be on the extraction of cavity wall insulation for both residential and commercial buildings. As the position progresses, there will be a requirement for training in additional insulation and ventilation measures, such as cavity wall fill, cavity extraction, loft insulation, and background ventilation. The company will provide all necessary training, tools, PPE, uniform, vehicle, and fuel card for the successful candidate. Key responsibilities will encompass the proficient use of specialized tools to carry out necessary insulation measures aimed at enhancing the energy performance and efficiency of buildings. The Insulation Technician must demonstrate attention to detail and strict adherence to health and safety protocols. Strong customer service skills are essential, as the successful candidate will be responsible for interacting with clients and ensuring their satisfaction throughout the insulation process. This includes effectively communicating with customers to address any inquiries or concerns they may have, as well as providing updates on the progress of the installation.

### **Key Responsibilities**

- Utilise specialised tools and equipment to carry out the role
- Ensure that the cavity wall is clean and prepared for the installation of new insulation.

- Install insulation materials in the loft area according to industry standards and regulations
- Install insulation materials in cavity walls using appropriate techniques and equipment
- Install ventilation systems in residential and commercial buildings according to specifications
- Adhere to safety protocols and guidelines to prevent accidents and maintain a safe working environment.
- Work collaboratively with team members to complete all energy improvement tasks in a timely manner.
- Maintain tools and equipment in good working condition and report any issues to the supervisor.
- Follow instructions and guidelines provided for each project to meet quality standards.
- Communicate effectively with supervisors and team members to coordinate tasks and ensure smooth workflow.
- Complete paperwork and gather compliance related evidence/information
- The successful candidate will be provided with full in-house training, access to a company mobile phone, vehicle, fuel card, plant, all tools and PPE required to carry out the role.
- Communicate effectively with customers to ensure a positive experience throughout the insulation installation process

This job description aims to provide the post holder with an understanding of the anticipated role and the scope of duties and responsibilities involved. While it may not encompass every task, specific assignments and goals will be collaboratively established with the incumbent on a regular basis. The post holder will be expected to fulfil any additional reasonable duties as directed by the Contracts Manager to address the operational requirements of the organisation.

**Criteria:**

- Experience in an insulation operative role
- Knowledge of cavity wall and loft construction and materials
- An understanding of health and safety regulations related to cavity wall operations
- Strong communication skills to work effectively with team members and clients
- Attention to detail and accuracy in completing tasks
- Good time management skills - Ability to work efficiently and meet project deadlines while maintaining quality standards
- High level of customer service

**Licence/Certification:**

- Driving License (required)
- CSCS card (preferred)
- NVQ level 2 (preferred)

**Benefits:**

- Annual Christmas party
- Company Christmas shut down
- Employee assistance programme provided by Bupa
- Company events

**Schedule:**

- Monday to Friday (business hours 8am-5pm)
- Weekends (Optional)

Join our dynamic team at Aran Insulation and contribute to our mission of improving energy efficiency and reducing carbon emissions in homes across the UK. Apply now and be part of a progressive and impactful organisation.

**Note:**

This is a description of the job as it is constituted at the date shown. It is the practice of Aran Insulation Limited to periodically examine Job Descriptions, update them and ensure that they relate to the job performed, or to incorporate any proposed changes. The MD, and management team of Aran Insulation Limited will conduct this procedure in consultation with the post holder. In these circumstances it will be the aim to reach agreement on reasonable changes, but if agreement is not possible, management reserves the right to make changes to your job description following consultation.

Aran Insulation Limited is fully committed to Equality, Diversity and Inclusion in all areas of our business including the appointment of staff. We ensure that applicants who meet our shortlisting criteria are invited to our recruitment process.

Due to the nature of our work, we undertake criminal record checks with the Disclosure and Barring Service for all successful applicants, and periodically thereafter. Should an applicant not satisfy our background checks any conditional offer of employment or employment may be withdrawn.

Description approved by: Mark Randall (Managing Director)

Description prepared by: Craig Thomson (Director of Operations)